



Quality Control & Environmental Policy

Version 9

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QUALITY CONTROL & ENVIRONMENTAL POLICY

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The Management of KERABEN GRUPO S.A. defines its Quality Control & Environmental Policy as “ongoing improvements to all its processes, products and services” and this is ensured through all the initiatives described in its Integrated Management System, based on the ISO 9001, ISO 14001, ISO 50001 and ISO 14064-1 standards in force at the time.

KERABEN GRUPO S.A. defines the policy’s scope as encompassing METROPOL S.L. and KERABEN S.A.

This policy can be broken down into the following general objectives:

- As a company that specializes in spray-drying mineral clays and in the design, development, manufacture and sale of ceramic tiles, given its close awareness of the sector’s stringent demands and high level of competition, ongoing improvements to its processes are an unwavering basic priority for KERABEN GRUPO S.A. through efforts to guarantee the highest possible quality standards so as to meet CUSTOMER and consumer expectations.
- Compliance with the applicable legal requirements in force governing environmental aspects, quality control and energy consumption, together with any other requirements to which the company subscribes.
- The advancement of its workforce, through staff training programmes at all levels of the company, and the provision of environmental training for its employees and initiatives aimed at boosting their environmental awareness.
- A commitment to the environment. Documentary controls of all environmental aspects of the company and its environmental impacts in order to assess them and seek ways of minimizing impacts that might be detrimental to the environment.
- The development, introduction and espousal of energy efficiency criteria and processes that help facilitate ongoing improvements, making sure that energy-related aspects and our performance in this field are monitored and controlled. Contributing to efficient sustainable energy use and to the control, assessment and reduction of the effects of climate change, focusing on quantifying our carbon footprint (greenhouse gas emissions).
- As an authorized non-hazardous waste management company, to reclaim this waste.
- The active involvement of all KERABEN GRUPO’s workforce in striving to achieve quality, ongoing improvements and positive impacts on the environment, making sure that these factors can be measured through appropriate indicators.
- The setting of goals, their review and compliance with them in order to meet our commitment to customers in the fields of quality, ongoing environmental improvements and efficient energy use. The company undertakes to set PREVENTIVE MEASURES IN PLACE and to ensure ongoing improvements in these areas insofar as this is possible.

This policy is made known to our staff and collaborators and it is available to the public when required.

KERABEN GRUPO S.A. sets and revises its quality control and environmental goals in keeping with these policy guidelines, together with any other goals related to the monitoring of its carbon footprint and energy efficiency.
